

**Investor Grievances escalation matrix**

Details of	Contact Person	Address	Contact No.	Email Id
<b>Customer Care</b>	Mr. Santosh Manchal	11th Floor, R-Tech IT Park, Nirlon compound, Off Western Express Highway, Goregaon (East), Mumbai - 400063	Tel. No.: 022-41681200 (Ext. -1265)  (Mon-Fri - 9:30 A.M. to 6:30 P.M.)	customer.support@rse c.co.in
<b>Head of Customer Care</b>	Ms. Rashmi Fernandes	11th Floor, R-Tech IT Park, Nirlon compound, Off Western Express Highway, Goregaon (East), Mumbai - 400063	Tel. No.: 022-41681200 (Ext. -1330)  (Mon-Fri - 9:30 A.M. to 6:30 P.M.)	rashmi.fernandes@ relianceada.com
<b>Compliance Officer</b>	Ms. Shailly Shanbhag	11th Floor, R-Tech IT Park, Nirlon compound, Off Western Express Highway, Goregaon (East), Mumbai - 400063	Tel. No.: 022-41681200 (Ext. - 1331)  (Mon-Fri - 9:30 A.M. to 6:30 P.M.)	shailly.shanbhag@ relianceada.com
<b>CEO</b>	Mr. Lav Chaturvedi	11th Floor, R-Tech IT Park, Nirlon compound, Off Western Express Highway, Goregaon (East) Mumbai - 400063	Tel. No.: 022-41681200 (Ext. -1392)  (Mon-Fri - 9:30 A.M. to 6:30 P.M.)	RSM.CEO@ relianceada.com

**In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with SEBI,NSE, BSE, MCX, NCDEX & CDSL on below mentioned links :**

Regulators	Link to Lodge a Complaint
SEBI	<a href="https://www.scores.gov.in/scores/Welcome.html">https://www.scores.gov.in/scores/Welcome.html</a>
NSE	<a href="https://investorhelpline.nseindia.com/NICEPLUS/">https://investorhelpline.nseindia.com/NICEPLUS/</a>
BSE	<a href="https://bsecrecs.bseindia.com/ecomplaint/frmlInvestorHome.aspx">https://bsecrecs.bseindia.com/ecomplaint/frmlInvestorHome.aspx</a>
MCX	<a href="https://www.mcxindia.com/Investc-Service">https://www.mcxindia.com/Investc-Service</a>
NCDEX	<a href="https://ncdex.com/investor_complaint">https://ncdex.com/investor_complaint</a>
CDSL	<a href="https://www.cdslindia.com/Footer/grievances.aspx">https://www.cdslindia.com/Footer/grievances.aspx</a>

**Note:- Please quote your service Ticket/Complaint Ref. No. while raising your complaint at SEBI SCORES/Exchange and Depository Portal.**